RV COAST Explorer Charter & Dive Charter Terms & Conditions

CHARTER DEPOSIT AND CANCELLATION POLICY

A 20% deposit will be required at time of booking with the full balance to be settled a minimum of two weeks in advance of the charter. The 20% deposit will be retained by COAST for cancellations made outside the two-week period prior to the charter, with full costs being retained by COAST for cancellations made within 14 days of the trip date.

In the event of cancellation by COAST for either weather or technical reasons we will aim to give you a minimum of 48 hours' notice and will aim to re-schedule your charter or provide a full refund, whichever suits you best.

COAST reserves the right to amend pricing structure, including deposits and bookings, without giving prior notice.

INSURANCE AND LIABILITY

RV COAST Explorer is insured for passenger liability whilst onboard. Personal items and equipment are not covered.

Diving: Divers are not insured when in the water and the Community of Arran Seabed Trust holds no liability. Divers must ensure that they are suitably experienced and qualified for the activity and that they hold their own insurance for the activity and personal equipment. The responsibility for well-planned, equipped and safely executed diving rests with the diver. No check will be made of divers' medical status or qualifications. The skipper reserves the right to cancel dives at short notice.

IMPORTANT INFORMATION

- We request that pregnancies, back problems or serious health issues are disclosed at time of booking. Passengers must be fit and agile enough to board the vessel unaided and able to negotiate pier steps and slipways.
- Children must be a minimum of 6 years old, or over 20kg in weight.
- It is important to dress for the weather. Even if it feels warm, extra warm layers and waterproofs may be required. Suncream, sunglasses and hat are often required.
- No snacks are available onboard and fresh water is limited, so please bring your own. Toilet facilities are available onboard.
- Waterproofing of personal/electrical items is strongly recommended.
- Life jackets are provided and must be worn at all times onboard.
- The Skipper reserves the right to refuse boarding if clients do not fit the eligible criteria, or if they suspect client(s) are under the influence of alcohol/drugs. The Skipper's word is final and in these circumstances the session would be non-refundable.
- Despite best efforts, tide, sea conditions and seasonal variations may impact activity. Solutions will be considered on a case-by-case basis in consultation with passengers and in line with the cancellation policy.